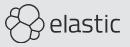
Open Source as a Business

Strategy, Struggle & Success

Philipp Krenn

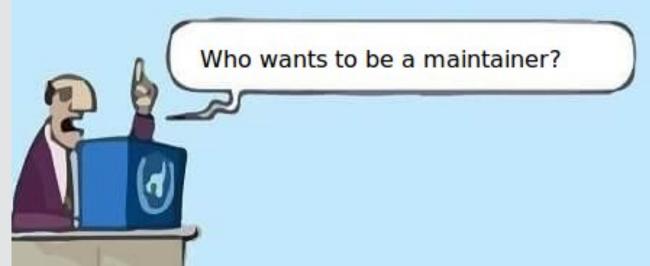
@xeraa



https://twitter.com/geowolf/status/ 971811346823221248



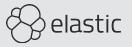






Ninety-eight-point-five percent of the code ever put into the core of Puppet was put in there by somebody I paid.

https://www.geekwire.com/2018/might-time-big-cloud-share-wealth-open-source-startups/



Open Source # Business Model





Developer 9



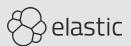




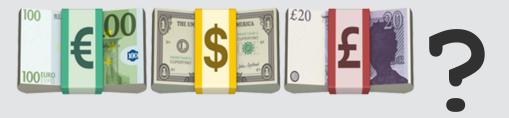


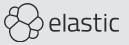






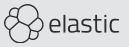
Where is the



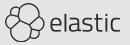


Services

Support, Consulting, Training, Certification

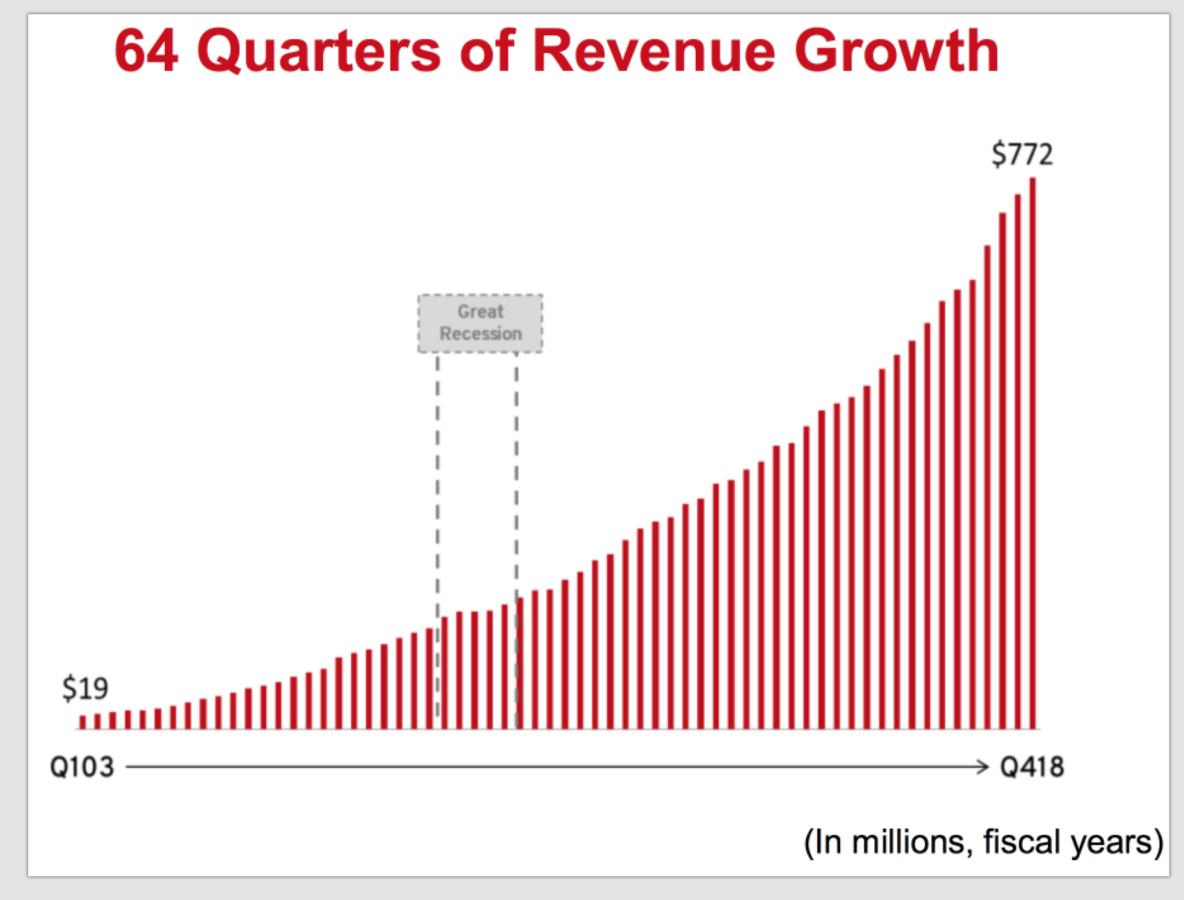


CANONICAL











Support Problem

Ease of Use



Support Problem

Renewal Rates



Service Problem

Consulting-Only Competition

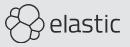


Open Core



MySQL







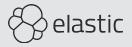
Alternatives



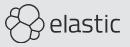
Cloud Providers



Lock-In



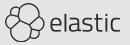
Cloud Service







SENTRY



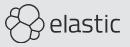


Cloud Providers



The intent of open source software was not so that someone else can take the exact same software and offer it as a service.

https://www.geekwire.com/2018/might-time-big-cloud-share-wealth-open-source-startups/



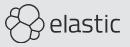








Struggle





[...] If you are MSFT and I ask you if you've used Redis and you say "you mean Azure Redis Cache?", that's not a good sign.

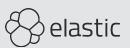
https://twitter.com/jensenharris/status/984268950136537088



If you are claiming your startup/company is open source and you aren't contributing to some form of upstream... then you aren't really.

Sorry not sorry.

https://twitter.com/jessfraz/status/954802380125736961





■ Elasticsearch-rails & -ruby are abandoned

Elasticsearch

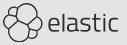


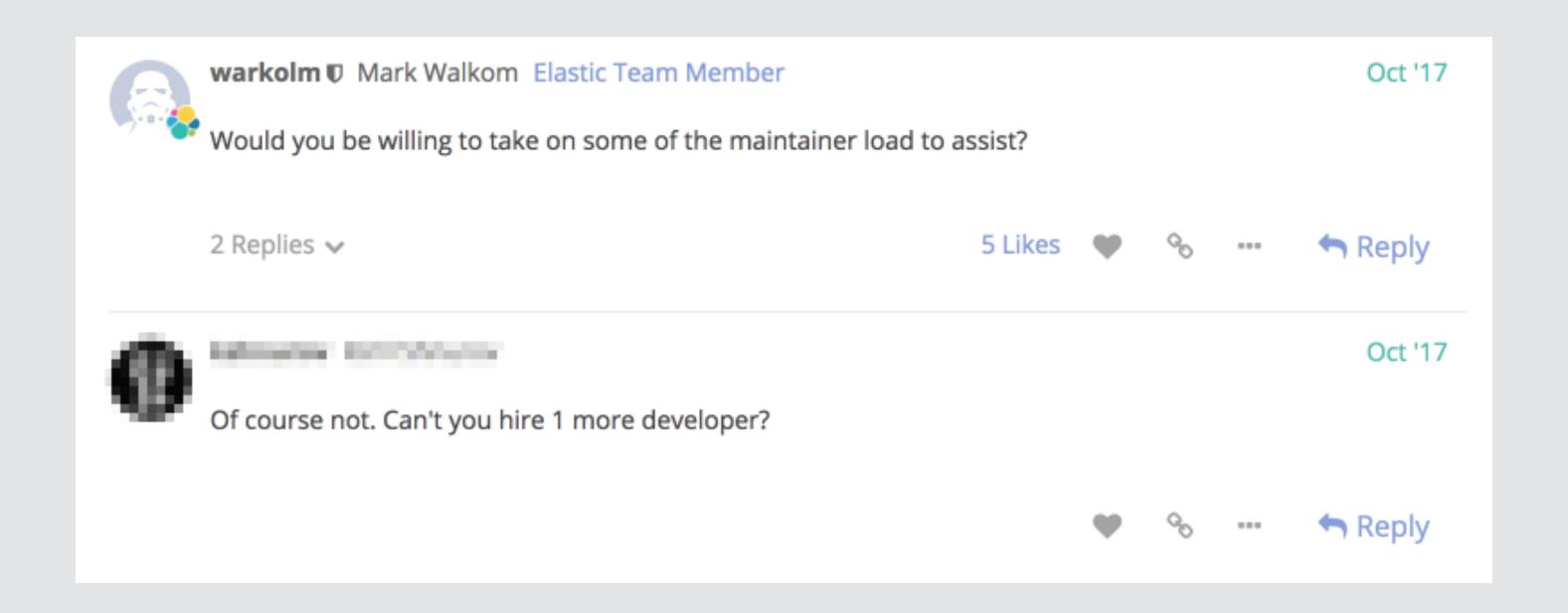
Oct '17

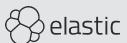
It was pointed out 3 months ago here 54 and nothing has changed - 66 PRs and a lot of bugs not being fixed.

Latest commit was made 5+ months ago.

elasticsearch-rails will be incompatible with an upcoming Rails 5.2 and it looks like nobody cares. How can we rely on a product with such bad support?

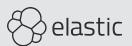






If you're unhappy with an open source project you're entitled to a full, immediate refund to the \$0.00 you paid for it. Alternatively, get involved with the project to make it better.

https://twitter.com/MikeMcQuaid/status/970000490468708352





softwaredoug Doug Turnbull

☑ Oct '17

Wow! Come on man, you're getting this stuff for free. Don't be a freeloader, if you see problems share the load! That's the joy and burden of open source

!--

5 Likes ¶









Spiriture Committee on the

Oct '17

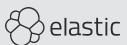
Are you sure I'm using it for free? Elasticsearch is a commercial product with \$104m of funding and a lot of paid subscriptions 5, why the hell would I work for them for free? Btw, you're walking on the streets and breathing air for free - do you clean them up and plant new trees from time to time (also for free)? Nope? Why not?



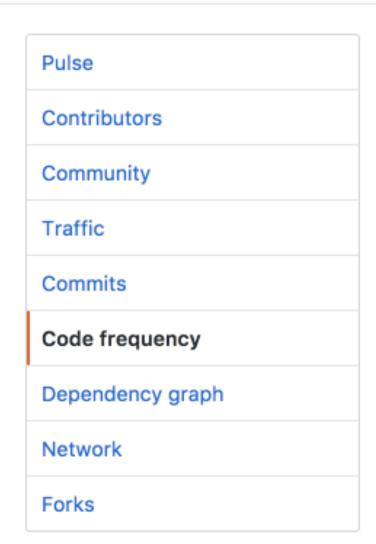


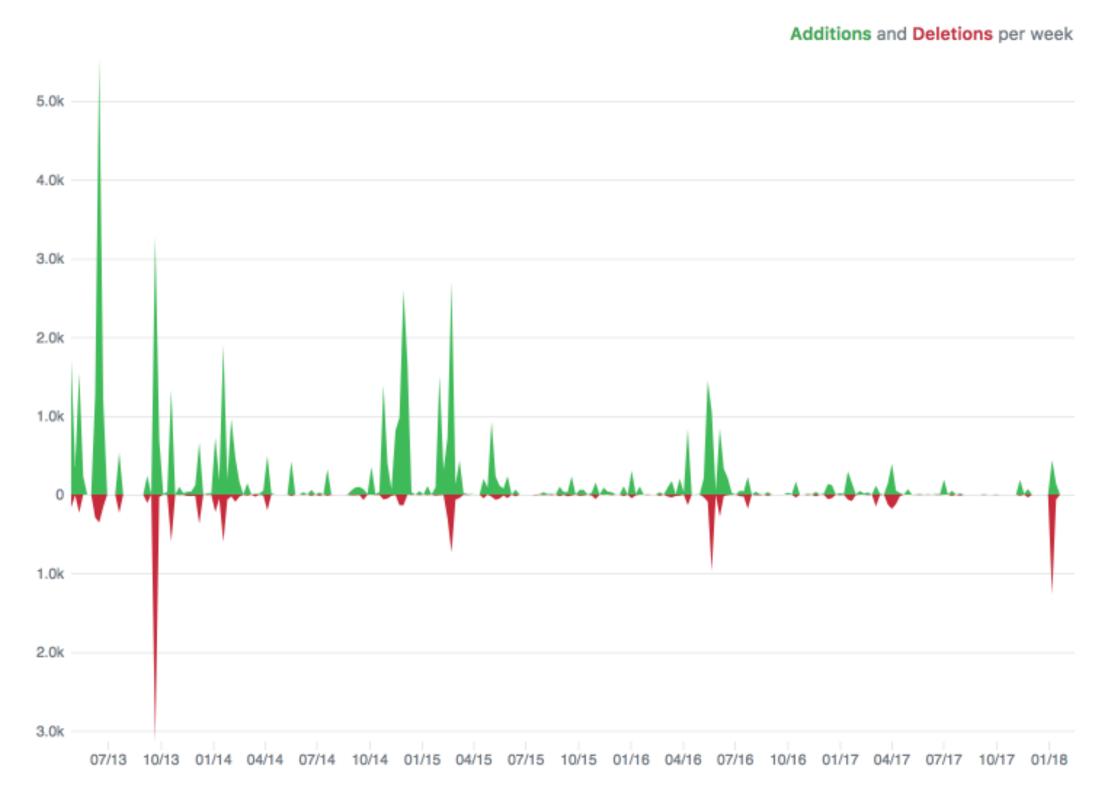












Ruby on Rails Integrations Engineer

APPLY NOW

Location: Anywhere EMEA or US

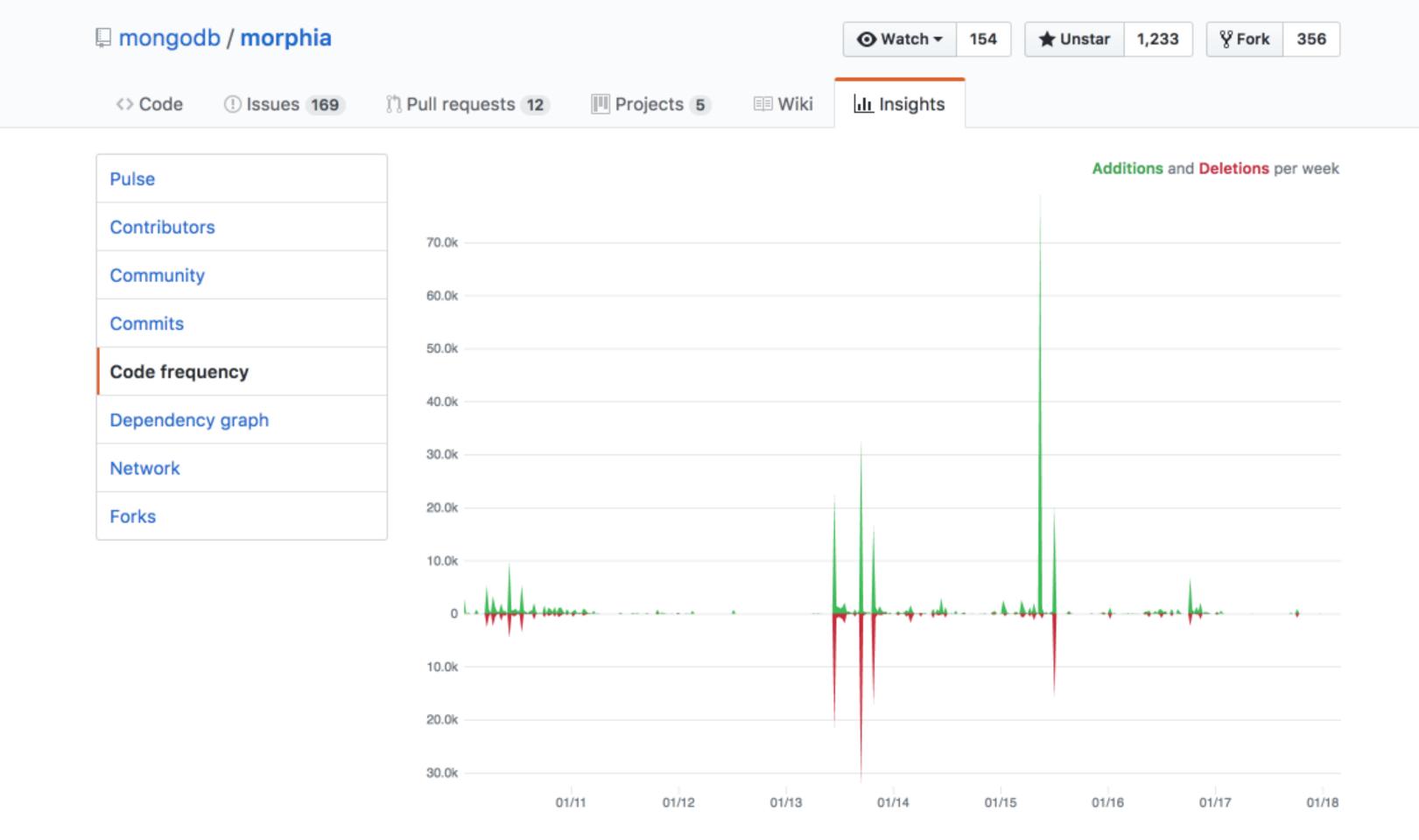
Department: Engineering

At Elastic, we have a simple goal: to solve the world's data problems with products that delight and inspire. As the company behind the popular open source projects — Elasticsearch, Kibana, Logstash, and Beats — we help people around the world do great things with their data. From stock quotes to real time Twitter streams, Apache logs to WordPress blogs, our products are extending what's possible with data, delivering on the promise that good things come from connecting the dots. The Elastic family unites employees across 30+ countries into one coherent team, while the broader community spans across over 100 countries.

Right now, we are looking to add a talented Ruby Engineer with a deep understanding of Rails and real passion for open source development to collaborate within our small, but globally distributed team.

Responsibilities

Your primary responsibility will be to develop and maintain the integration between the Ruby on Rails platform and the Elastic



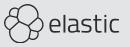


Venture Capital

Accelerated development vs business dynamics



Where is the ! ?



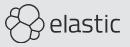
Development

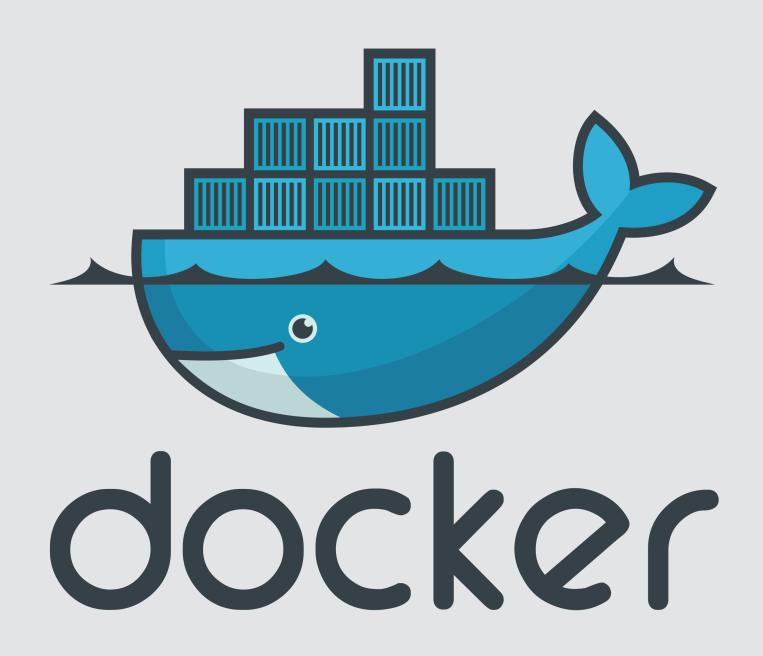
Hobbled Product vs Starving Company







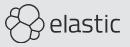






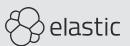
Releases

Multiple Products vs Proprietary Plugins









Open

Open Source vs Open Code







Commercial Features

Engineering (Open Source) vs Sales (Commercial)

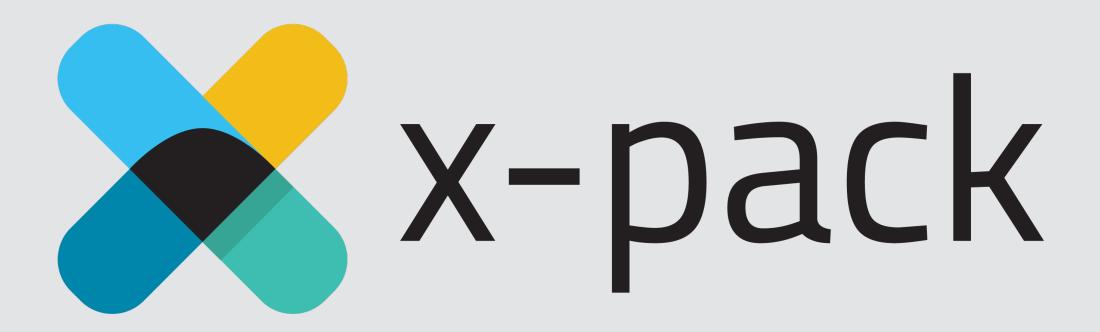


Elastic's Strategy





	OPEN SOURCE	BASIC Free License	GOLD Request Info	PLATINUM Request Info	ENTERPRISE Request Info
	Free Download				
THE ELASTIC STACK					
Elasticsearch	~	~	~	~	~
Kibana	~	✓	✓	~	~
Beats	~	✓	✓	~	~
Logstash	~	✓	✓	~	✓
APM - agents and server (Beta)	~	✓	✓	~	~
X-PACK					
 Security (formerly Shield) 			No.	~	~
 Monitoring (formerly Marvel) 		No.	✓	~	~
∨ Management		No.	✓	~	~
 Alerting (via Watcher) 			✓	~	~
 Machine Learning 				~	
V APM (Beta)			~	~	



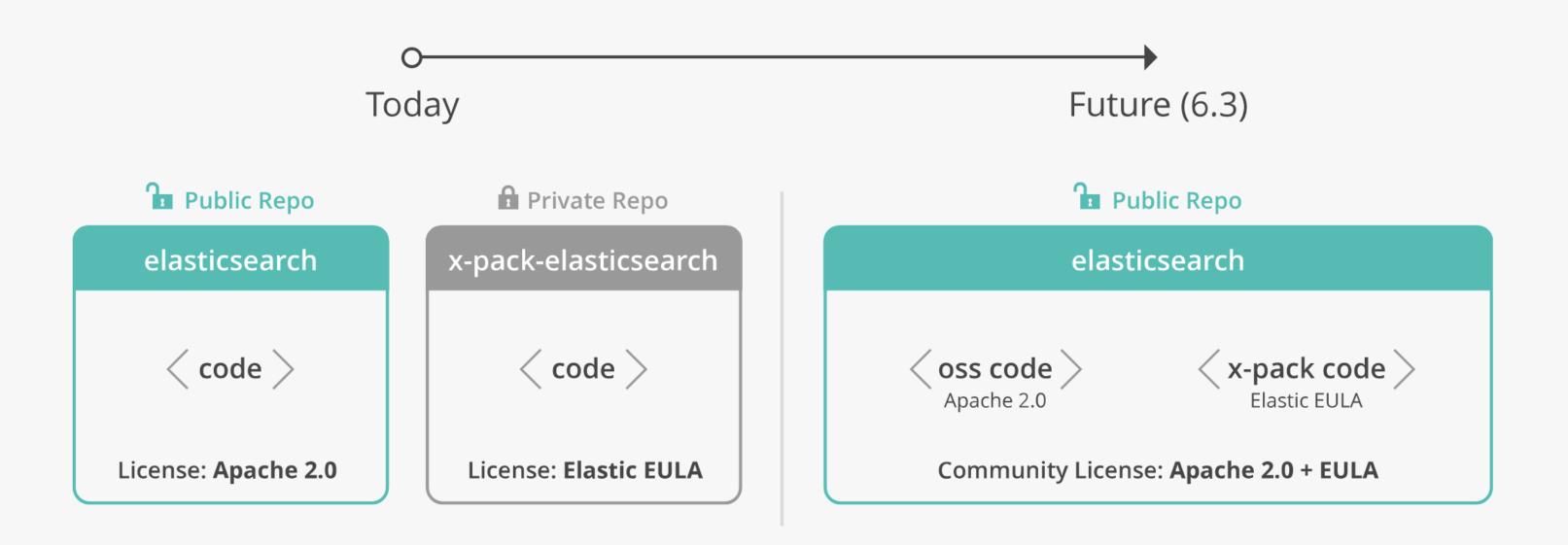
Support & Plugins



All Code Open

Not Open Source — Apache 2 & Elastic EULA









X-PACK

OPEN

Enrichment

Data Collection Search Engine

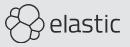
Agents Dashboard Visualizations

Ingestions Enrichment

Edge Collection Distributed



Training Consulting



Cloud

















All

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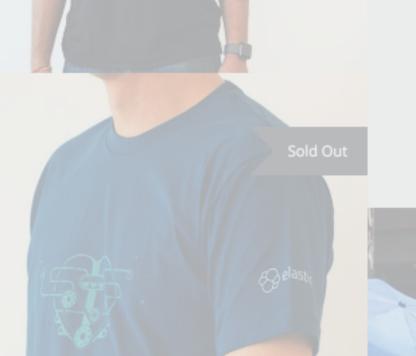




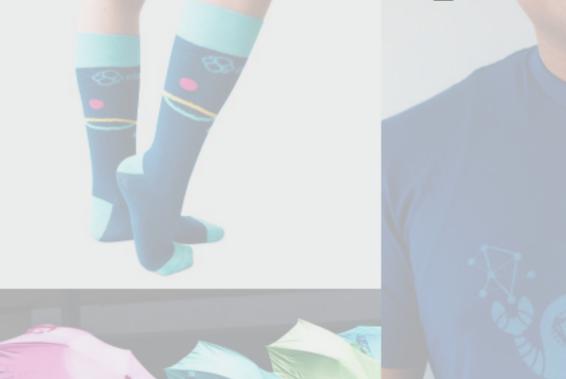


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elastic



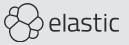
Conclusion



Business Is Optional







Upgrade



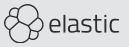


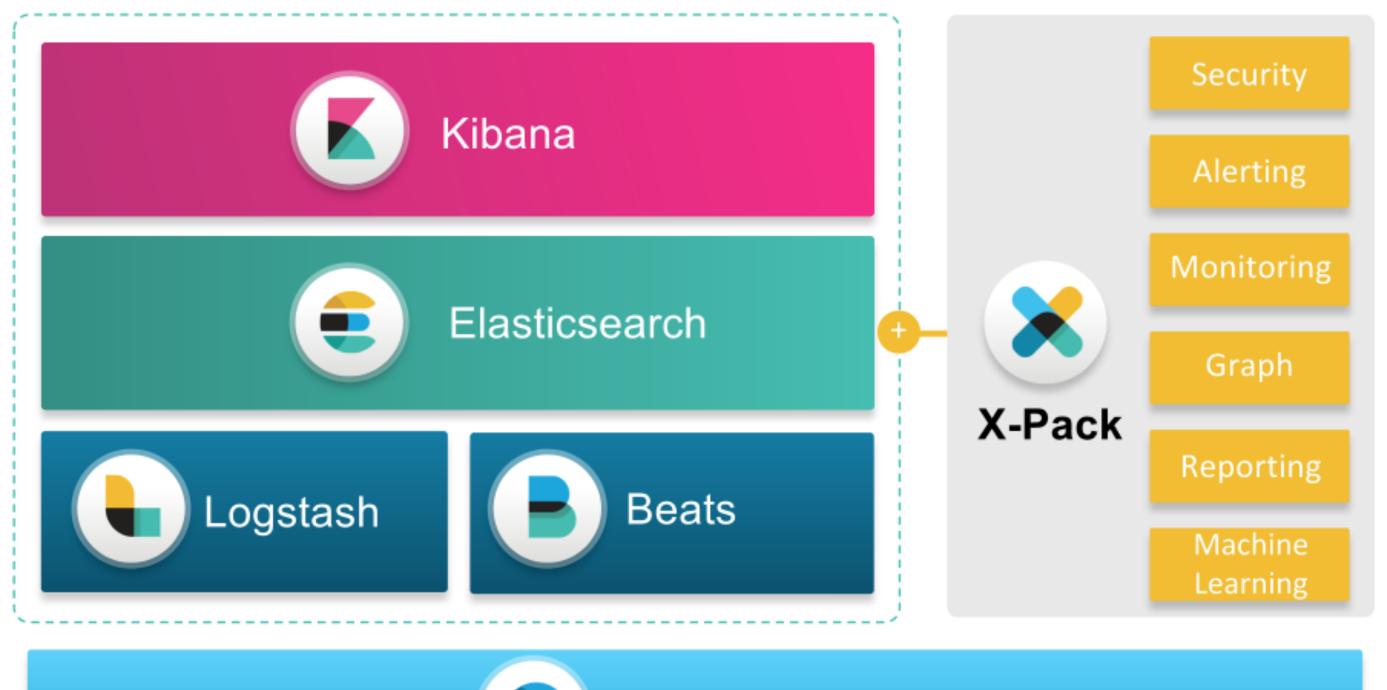
Optimizing impact: why I will not start an Envoy platform company

The following are my own views, and not that of my employer, Lyft.

Although almost unbelievable to me, Envoy has gained exceptional traction since it was open sourced about 9 months ago. (If unfamiliar with Envoy see here and here and here for more information). Very early on I received inbound requests from investors and entrepreneurs who were attracted to a new solution in the burgeoning area of microservice networking and management and who wanted to discuss the potential for commercial opportunities around the software. Over the last few months, especially as excitement for the software has increased (a substantial partnership with Google, the launch of Istio, uptake and excitement of other large companies, etc.), the amount of inbound requests and push by the investment community to figure out a

Business Is Complicated







Questions?

Philipp Krenn

@xeraa

